

Duplicate Title/Substitute Plates Changes

Background

California law requires the vehicle owner to submit an application for substitute license plates when one or both of the plates are lost, stolen, mutilated, or illegible. When the owner's address no longer matches DMV records, the owner must apply in person and present a California driver license or identification card and proof of ownership. When someone other than the registered owner of the vehicle submits an application for replacement plates, the plates are mailed directly to the registered owner by the department.

Exception: DMV issues plates to dealers, dismantlers, insurer, insurer's agents, and salvage pools (CVC §4466). Substitute plates are issued to a registration service only when the service is representing a dealer and the transaction contains a Vehicle Report of Sale.

An Application for Duplicate Title (REG 227) cannot be processed as a 72-hour Special (this does not apply to paperless title transactions).

New Legislation

Legislation effective January 1, 2005:

- Adds a **dealer's agent** and a **licensed registration service** to the list of entities authorized to submit an application for duplicate title or duplicate/substitute plates to the department when the address on the application does not match the address shown on department records.
- Requires a licensed registration service to submit a notarized certification when submitting an application for duplicate title or duplicate/substitute plates on behalf of a customer who is not representing a business entity.
- Requires the department to process an Application for Duplicate Title (REG 227) through its 72-Hour Special process upon request.

New Form

The Registered Owner Notarized Certification (REG 5065) has been developed to accommodate the registration services notarization requirement and is available through DMV. The REG 5065 must be completed as follows:

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| Section 1 | Completed by the registered owner. If there are multiple registered owners, only one is required to complete the information. |
| Section 2 | Completed by the registration service. |
| Section 3 | The notarization stamp must include the notary's name, commission number and commission expiration date, state and county in which the commission was granted, and the state seal. The notary may be from California or any of the other 49 states. |

NOTE: Registration services may submit any standard notarized certification form in lieu of the REG 5065. The form must certify to the signature and name and address information of the registered owner identified on the application for duplicate title or duplicate/substitute plates.

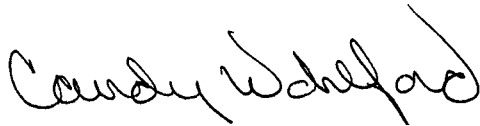
Distribution

This memo was distributed in December 2004 to the following:

- Dealers
- Registration Services

Contact

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

A handwritten signature in black ink, appearing to read "Candy Wohlford". The signature is fluid and cursive, with a large loop at the end.

CANDY WOHLFORD, Deputy Director
Communication Programs Division

Attachment
Registered Owner Notarized Certification